

Castle Mall – Lucky Red Envelope Competition
\$3000 in Castle Mall Gift Cards to be Won
Terms & Conditions

Terms and Conditions of Promotion

Entry into this Promotion is deemed acceptance of these terms and conditions.

Promoter: SPG Property Management Pty Ltd (ACN 603 501 266) as agent for Castle Mall Shopping Centre, 4-16 Terminus Street, Castle Hill

Purchases must be made within the promotional period to enter the draw: 9am Thursday 8 February to 2pm Saturday 10 February 2024.

How to Enter:

1. Participants must spend \$50 or more in one transaction at any participating Castle Mall retailer within the promotional period and present their receipt to the promotional counter at the bottom of the travelator on the lower level from 11am to 2pm daily to collect a scratch card.
2. Scratch the card to find out if they are an instant winner. Instant winners present their winning card to the promotional counter 11am to 2pm within the promotional period.
3. Entrants who are not a winner, enter the second chance draw by scanning the QR code and completing their details.

Participating retailers: All retailers at Castle Mall who provide a receipt. It is the customers responsibility to ask for a receipt.

Conditions of Entry

- Entry is open to residents of Australia.
- This promotion does not apply to Retailers from within Castle Mall, Management and staff or the immediate family of Retailers, or Contractors of the above organisations.
- Participants can enter up to 4 eligible receipts (with up to a maximum of 4 entries) per day.
- If any winner is under the age of 18 years, the prize will be awarded to the winner's parent or guardian.
- The Promoter reserves the right, at any time, to verify the validity of entries and to disqualify any entrant who tampers with the entry process or who submits an entry that is not in accordance with these terms and conditions. Errors and omissions will be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
- The Promoter reserves the right to cancel the competition at any time.
- Prizes cannot be refunded, exchanged or changed. Judge's decision is final, no correspondence will be entered into. We will do everything we can to contact winners, however if a prize remains unclaimed, we will conduct an unclaimed prize draw after 9am Monday 26 February 2024
- Prizes must be collected in person at Castle Mall at a time arranged by Centre Management.
- Second chance prize winners will receive an email or telephone call based on the information provided to advise them of their win.
- Entrants must consent to the Promoter using their name, likeness, image and/or voice in the event they are a winner (incl. photograph, film and/or recording of the same) in any media for an unlimited period of time without further remuneration or reference for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
- The second chance prize draw winner(s) will be announced on Castle Mall Facebook page after the draw has taken place.

Instant Prizes

- 100 x \$20 Castle Mall Eftpos Gift Cards will be awarded as Instant Prizes during the promotional period.

Note: Any prizes not claimed by 9am Monday 26 February 2024, will enter the unclaimed prize draw.

Second Chance Prize Draw

- Three prizes will be awarded in the second chance prize draw.
- Entrants are only eligible to win one prize in this second chance prize draw
- The winner(s) do not need to be present at the second chance prize draw
- Prizes will be randomly drawn after 9am Monday 12 February 2024 in this order:
 - 1st Prize \$500 Castle Mall Eftpos Gift Card
 - 2nd Prize \$300 Castle Mall Eftpos Gift Card
 - 3rd Prize \$200 Castle Mall Eftpos Gift Card

Total prize pool (instant prizes and second chance prizes) is valued at \$3000

Liability

Except for any liability that cannot by law be excluded, including, the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or entrant; or (f) use of/taking of a prize.

Privacy Statement

Castle Mall Shopping Centre and SPG Property Management Pty Ltd collects and uses personal information about you to record your participation in this promotion and may for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, and regulatory authorities. Entrants can opt in to receive future emails about offers, competitions and events at Castle Mall. Castle Mall Shopping Centre Privacy Policy (available at www.castlemall.com.au) contains information about how you may request access to and correction of personal information we hold about you, or to make a complaint about an alleged breach of the Australian Privacy Principles.

Further Information

Queries can be addressed and further information can be obtained by contacting Castle Mall Shopping Centre Management on 0478 075 223