

Terms and Conditions

Castle Mall Shopping Centre 'TAKE OFF WITH A \$5000 TRAVEL VOUCHER'

The 'TAKE OFF WITH A \$5000 TRAVEL VOUCHER' Promotion commences at 9:00am AEST on Monday 19 June 2023 and concludes at 5:00pm AEST on Monday 7 August 2023 (Promotion Period). The Promoter is Castle Mall Shopping Centre (ABN 25 034 494 656) of 4-16 Terminus Street, Castle Hill NSW 2154.

All entrants will be subject to, and will need to adhere to, the terms and conditions as set out by the Promoter and any future terms and conditions or alterations to these terms and conditions.

How to Enter

To enter the Promotion, entrants must, during the Promotional Period:

1. Make a purchase of \$20 or more at any participating retailer at Castle Mall Shopping Centre (Must be in a single transaction. Receipts must be from within the promotional period).
2. Scan the QR codes in-centre and fill in the online entry form with their requested details.
3. All entries will be entered into the major prize draw.

Details of Prizes and Prize values

Five Weekly Prizes

1 x \$200 Castle Mall Eftpos Gift Card (Drawn Monday 26 June, 3, 10, 17, 24 July)

Major Prize

1 x \$5,000 Flight Centre Gift Card

Total Prize Pool: \$6,000

Conditions of Entry

1. Minimum spend required of \$20 or more at any participating store.
2. Must be in a single transaction. Receipts must be from within the promotional period.
3. Customers may enter more than once, with a different receipt, but the minimum spend of \$20 or more at participating stores is required for each entry.

General Terms and Conditions

4. The weekly prize draws will be drawn after 9am Mondays: 26 June, 3, 10, 17, 24 July 2023 at the office of Compco Digital, 166 Ramsgate Avenue, North Bondi, NSW 2026 using computerized random selection.

5. The major prize will be drawn at 10:00am on Tuesday 8 August 2023 at the office of Compco Digital, 166 Ramsgate Avenue, North Bondi, NSW 2026 using computerized random selection.
6. The weekly and major prize winners will be notified by phone within 2 business days of the draws taking place.
7. All prizes must be collected at a pre-arranged time from Castle Mall Centre Management Office. Winner(s) will be provided with instructions.
8. All entrants must retain their receipt/s of purchase to be deemed eligible.
9. If despite reasonable effort the weekly and major prize winners cannot be contacted, the prizes will be re-drawn on Monday 4 September 2023 at Compco Digital.
10. Entrants may enter the Promotion more than once subject to, and in accordance with, these terms and conditions.
11. Entries received after the Promotional Period will not be accepted as entry into the Promotion.
12. Participating retailers include all retailers currently open and trading at Castle Mall Shopping Centre.
13. Purchases from partial lay-bys, gift voucher/card purchases, postal services, prescription purchases, interest free purchase payments, eftpos and ATM receipts, purchase of tobacco, alcohol, fuel, TAB, lottery tickets, bill payments such as the payment of credit card bills, bank transactions, bank fees and charges and service bills (such as gas, electricity, rates, doctors, and phone bills) are ineligible to enter.
14. The Promotion is open to residents of Australia, except management and employees of Castle Mall Shopping Centre and their immediate families; staff of sponsors of the Promotion; tenants in Castle Mall Shopping Centre and their immediate families; the staff of tenants in Castle Mall Shopping Centre and their immediate families; and the proprietors and staff of companies involved in the production, publishing, and administration of this Promotion. Immediate families mean parents, siblings, spouse, and children. Tenant means lessees, licensees and, in the case of a corporation, includes their directors.
15. If the winner of the Major prize is under the age of 18 years, the winner's parent or guardian will be required to claim the prize on their behalf.
16. All winners must organise their own collection of prizes from Castle Mall Shopping Centre from Centre Management.
17. The Promoter reserves the right, at any time and in their sole discretion, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these terms and conditions, who tampers with the entry process, or engages in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Promotion. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
18. The Prizes are not transferable, refundable, exchangeable, and must be taken as offered and are subject to terms and conditions.
19. If a Prize is unavailable for whatever reason, the Promoter reserves the right to substitute the Prize for a prize of equal or greater value, subject to statutory requirements.

20. Entrants can only enter in their own name. The Promoter reserves the right to request the Winner to produce (within the requested time) appropriate photo identification or other documentation (to the Promoter's satisfaction at their sole discretion) in order to confirm a Winner's identity, age, residential or email address, eligibility to enter and claim a Prize and any information submitted by the Winner in entering the Promotion, before issuing a Prize. If the documentation required by the Promoter is not received by the Promoter (or their nominated agent) or the winning entry has not been verified or validated to the Promoter's satisfaction within the time requested, that Winner's entry will become invalid.
21. The Major Prize Winner acknowledges and agrees that the Promoter may publish or cause to be published the Winners name and locality in any media as required.
22. If the Major Prize Winner accepts the applicable Prize, the Winner agrees to participate in all reasonable promoted activities in relation to the Promotion as requested by the Promoters and their agents, and the Promoters reserve the right to use the Winners name and photograph for marketing and publicity purposes in any media for an unlimited period of time without remuneration or compensation.
23. By entering the Promotion, each entrant consents to the disclosure of personal information they have submitted in entering the Promotion or in connection with claiming a Prize to Castle Mall Shopping Centre. Any personal information disclosed to Castle Mall can be added to and used for databases and future mail outs or emails of a promotional nature only.
24. All entries and any copyright subsisting in the entries become and remain the property of the Promoters.
25. By participating in the Promotion, each entrant acknowledges and agrees that the Promoters collect personal information about entrants for the purposes of:
 1. Including entrants in the Promotion and, where appropriate, awarding Prizes; if the personal information requested is not provided, the entrant may not participate in the Promotion; and
 2. Enabling the Promoters to collect to use the information to assist the Promoters to collect in improving goods and services and to contact entrants in the future with information on special offers or provide entrants with marketing materials via email; each entrant agrees that the Promoters can collect and may use entrants' personal information in this manner. (If they complete consent on the Entry Form.)
26. Entrants can gain access to, update or correct any personal information by contacting the Promoter. All personal information will be stored at the offices of the Promoters. A copy of the Promoter's Privacy Policy in relation to the treatment of personal information collected may be obtained by contacting the Promoters or by visiting <https://www.castlemall.com.au>. The privacy statement may be updated from time to time. Entrants can request to be unsubscribed or removed from any database at any time by contacting the Promoters.
27. The Promoter (including related entities) and its respective officers, employees, contractors, and agents shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential economic loss) or for personal injury suffered or sustained, as a result of the Promotion or in connection with a Prize.
28. The Promoter accepts no responsibility for any tax implications that may arise from the Prize.

29. The Promoter will not be responsible for any incorrect, inaccurate, or incomplete information communicated in the course of, or in connection with, this Promotion if the deficiency is occasioned by any cause outside the reasonable control of the Promoters.
30. If all or any part of any term or condition contained in these terms and conditions shall be declared or become unenforceable, invalid, or illegal for any reason, such term or provision (or part thereof) shall be deemed severed from these terms and conditions and the other terms and conditions hereof shall remain in full force and effect as if the offending term or provision appearing had not been inserted herein.
31. The Promoter reserves the right to cancel, terminate, modify, or suspend the Promotion subject to the approval of the relevant regulatory authorities where required.
32. The warranty on the goods and services obtained as a result of this Promotion remains the sole responsibility of the manufacturer/supplier of the Prize.
33. This Promotion is not valid in conjunction with any other offer.
34. The Promoter, its associated agencies and companies excludes all liability (including negligence) except for any liability that cannot be excluded by law (including any applicable Consumer Guarantee under the Australian Consumer Law), for any direct or indirect injury, loss and/or damage arising in any way out of the promotion. This includes, but is not limited to: (i) technical malfunctions, delays or failures, including those resulting from accessing any materials related to this promotion and any incorrect, inaccurate or incomplete information communicated in the course of, or in connection with, this promotion as a result of any technical malfunctions, delays or failures; (ii) theft, unauthorised access or third party interference; (iii) lost or damaged entries, prize claims or prizes; and/or (iv) acceptance and/or use of any prize. Applicable manufacturers and/or distributors should be contacted regarding all prize warranty claims.
35. The Promoter and its associated agencies and companies are not responsible for any problems, delays or technical malfunction of any telephone or network or lines, servers or providers, computer equipment, software, technical problems or traffic congestion on a network or a mobile network or any combination thereof, or any other technical failures including any damage to Entrant's or any other person's mobile handset, computer or peripherals related to, or resulting from, participation in this promotion or the downloading of any materials related to this promotion. The Promoter will not be responsible for any incorrect, inaccurate, or incomplete information communicated in the course of, or in connection with, this promotion if the deficiency is occasioned by any cause outside the reasonable control of the Promoter including but without limitation technical malfunctions or failures.
36. If for any reason this promotion is not capable of running as planned for any reason beyond the reasonable control of the Promoter including because of war, terrorism, state of emergency or disaster (including natural disaster), infection by computer virus, bugs, tampering, unauthorized intervention, technical failures or any which corrupt or affect the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter reserves the right, in its sole discretion, to cancel, terminate, modify or suspend the promotion and/or if necessary to provide an alternative prize or prizes to the same value as an original prize or prizes, subject to any written directions made under applicable State or Territory legislation.

37. Any attempt to cause malicious damage or interference with the Website or app, or to otherwise undermine the legitimate operation of this promotion may be a violation of criminal laws and should such an attempt be made, whether successful or not, the Promoter reserves the right to seek damages to the fullest extent permitted by law. If the Promoter suffers loss or incurs any costs in connection with any breach of these conditions of entry or any other legal obligation by an Entrant, the Entrant agrees to indemnify the Promoter for those losses, damages, and costs.
38. The use of any automated entry software or any mechanical, electronic, or other means that allows an Entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that Entrant invalid.

Further Information

For further information regarding the terms and conditions, please contact Castle Mall Shopping Centre on 1300 137 278, 4-16 Terminus Street, Castle Hill NSW 2154.